

APPLICATION FOR FULL MEMBERSHIP

Full Membership is available to Plumbing businesses (including sole operators and employers).

Please complete the form below to apply. Members are required to abide by our Code of Ethics (attached).

Legal Name of Business:

Trading Name (if different to legal name):

ABN: What year was your business established?

Business Director/s: Primary Contact:

Business Address:

Suburb: State: Post Code:

Business Phone: Mobile:

Email: Website:

Number of adult plumbing operatives employed in your business (including owner): _____

For statistical purposes, what age group best describes the majority of your qualified Plumbing employees?

18-25 years 26-35 years 36-45 years 46-49 years 50 or over

Does your business hold public liability insurance: Yes No *Please provide a copy with your application.

LICENCE INFORMATION

Plumbing Licence Number Builders Licence No:

**Full Members must hold a Plumbing Workers Registration.*

MEMBERSHIP FEES

Below is an estimated turnover based on employee numbers. Membership is based on a code of ethics and an honour system.

| MEMBERSHIP | ESTIMATED TURNOVER | ANNUAL FEE | PLEASE TICK ✓ |
|--|---------------------|-------------------|---------------|
| FULL MEMBERSHIP | | | |
| Sole Operator | Up to \$0.168m | \$705.60 | |
| Employees (please indicate number of employees who generate income) | | | |
| 1 - 3 | \$0.168m - \$0.504m | \$821.52 | |
| 4 - 6 | \$0.504m - \$1.008m | \$937.40 | |
| 7 - 12 | \$1.008m - \$2.016m | \$1,372.10 | |
| 13 - 18 | \$2.016m - \$3.024m | \$1,810.62 | |
| 19 - 24 | \$3.024m - \$4.032m | \$2,245.95 | |
| 25 - 30 | \$4.032m - \$5.040m | \$2,682.50 | |
| > 31 | > \$5.040m | \$3,119.75 | |
| Country Members located >100km radius from Adelaide GPO will receive a 10% discount. | | | |

PAYMENT **Please do not enclose payment* - we will provide you with an invoice upon application*

Please specify your preferred payment options for your Membership Subscription:

| Invoice Instalments: | | Preferred Payment Method: | |
|--|------------------------------------|---|---------------------------------|
| <input type="checkbox"/> Monthly (recommended) | <input type="checkbox"/> Quarterly | <input type="checkbox"/> Direct Debit (recommended) | |
| <input type="checkbox"/> Half Yearly | <input type="checkbox"/> Yearly | <input type="checkbox"/> Credit Card | <input type="checkbox"/> Cheque |

OPERATION DETAILS

Once Membership is approved, our Full Members are included in our ‘Find a Plumber’ search Tool on our website. The information below will be included in this tool. If you do not wish to be included, please contact us.

Primary Operation Postcode: _____

- 7 Days Emergency Plumbing**
- Mon – Fri Emergency Plumbing**

TYPES OF PLUMBING WORK

- | | | | |
|---------------------------------|--------------------------|--|--------------------------|
| Aerated Waste Treatment System | <input type="checkbox"/> | New Homes | <input type="checkbox"/> |
| Backflow | <input type="checkbox"/> | Pipe & Drain Video | <input type="checkbox"/> |
| Burst or Leaking Pipes | <input type="checkbox"/> | Pipe Re-Lining | <input type="checkbox"/> |
| Drains (Clearing Blockages) | <input type="checkbox"/> | Pensioner / Disability Discount | <input type="checkbox"/> |
| Drainage Installation & Repairs | <input type="checkbox"/> | Rainwater / Stormwater | <input type="checkbox"/> |
| Emergency Plumbing | <input type="checkbox"/> | Renovations | <input type="checkbox"/> |
| Gas | <input type="checkbox"/> | Roofing & Guttering | <input type="checkbox"/> |
| Greywater | <input type="checkbox"/> | Solar | <input type="checkbox"/> |
| Heat Pump | <input type="checkbox"/> | Tapware (leaks, repairs, installation) | <input type="checkbox"/> |
| Hot Water System | <input type="checkbox"/> | Thermostatic Mixing Valves | <input type="checkbox"/> |
| Hydrojetting | <input type="checkbox"/> | Toilets (blockages, leaks, repairs) | <input type="checkbox"/> |
| Hydronic / Underfloor Heating | <input type="checkbox"/> | Trade Waste | <input type="checkbox"/> |
| Leak Location | <input type="checkbox"/> | Water Filtration | <input type="checkbox"/> |
| Maintenance | <input type="checkbox"/> | | |

Would you like to be featured as a new Member in our marketing materials? (this may include social media and our Plumbing SA Magazine) Yes No

If yes, please provide a short biography on your business below:

.....

.....

.....

.....

MEMBER BENEFITS

Are you planning on purchasing a new vehicle under our Gold Fleet Discount within the next 12 months?

- Yes No Unsure

**Please note that Members seeking to claim Fleet discount on vehicles must make payment for 1 year Membership subscription upfront.*

Email Correspondence | Please tick the Member communications you wish to receive below:

| | |
|--------------------------|---|
| <input type="checkbox"/> | <p>Weekly Tenders <i>Weekly email updates consisting of information on tenders for upcoming jobs.</i></p> |
| <input type="checkbox"/> | <p>Available Apprentice Updates <i>Weekly email overview of Apprenticeship candidates we have available for hosting.</i></p> |

Privacy & Collection of Personal Information

*Please note that Master Plumbers SA collects information in accordance with the Privacy Act 1988. We do not pass on any Member information to third parties without permission. Master Plumbers SA sends Member updates as part of their Membership. If you do not wish to receive this correspondence, please advise us.

Where did you hear about the Master Plumbers SA Membership?

- Event Member Google Social Media Radio Other

DECLARATION

I/WE APPLY FOR APPLICATION OF MEMBERSHIP OF THE MASTER PLUMBERS ASSOCIATION OF SOUTH AUSTRALIA INC AND STATE THAT UPON ACCEPTANCE OF THIS APPLICATION, WE WILL ABIDE BY THE ASSOCIATION'S CODE OF ETHICS (ATTACHED), RULES, AS IN FORCE, AND IN FUTURE, AS AMENDED, IN ACCORDANCE WITH THE WISHES OF THE MEMBERS.

I / WE HAVE ATTACHED A COPY OF THE BUSINESS PUBLIC LIABILITY INSURANCE POLICY

Name:

Signature of Applicant: Date.....

Please note: Under the Constitution Membership continues until a resignation letter is received. Master Plumbers SA will continue to invoice membership fees until such notice is given.

MASTER PLUMBERS SA CODE OF ETHICS

Membership of the Association is a privilege. Members are expected to conduct their business in accordance with this Code of Ethics to maintain the highest standards of business conduct. It is the duty of all Members of the Association to strive for the improvement of the trade through the development of personal and business standards which are the basis of all good trading conditions.

A MEMBER OF THE ASSOCIATION:

1. Will observe the highest standards of honesty and integrity in all business transactions and will avoid the use of false or misleading statements, and claims or confusing technical terms.
2. Will provide the best service at a reasonable charge.
3. Shall not cancel a contract undertaken in good faith without good and sufficient cause, and only then by mutual consent.
4. Will encourage a spirit of co-operation with fellow Members, provide assistance where appropriate, carefully avoid unfair competition, or criticism of another Member's accounts or workmanship.
5. Accepts the responsibility of protecting the public health and safety as it is affected by the plumbing trade, with the intent to raise the standard of living of the community.
6. Will provide, so far as is practicable within the capacity of his enterprise, proper training for the future.

DIRECT DEBIT REQUEST

To authorise Master Plumbers Association of SA to direct debit payments from your account, please complete the details below and return the form to us with your application.

I / We,.....

(Company/Business Name)

.....

(Company ACN/ABN)

Authorise Master Plumbers Association of SA (Direct User No. 257 323) to debit my/our account, detailed below, with any amount, through the direct debit system, I/we must pay you when due under the agreement between us.

This authority is to remain in force until notice is given in writing.

Financial Institution at which your account is held

BSB Number | | | | | | | | | | | | | | | | | | | | | |

Account Number | | | | | | | | | | | | | | | | | | | | | |

Name of Account:

Customer's Name:

Customer's Address:

Customer's Signature (If joint account all signatures may be required)

.....
Signature

.....
Date

.....
Signature

.....
Date

Office Use Only

Member Direct Debit Request Approved
Customer Details added to system

Yes No
 Yes

Approved By:
Date

DIRECT DEBIT REQUEST SERVICE AGREEMENT

Debit Username: Master Plumbers Association of South Australia Inc

Address: 213 Greenhill Road, EASTWOOD SA 5063

The Terms and Conditions of our Direct Debit Request Service are listed below. Each item should be read carefully prior to signing our Direct Debit Request Form.

This agreement sets out the terms on which we accept and act under the Master Plumbers Association of SA Direct Debit Request. It is additional to the arrangement under which you make payments to us.

Please ensure to keep a copy of this agreement for your records.

TERMS & CONDITIONS

When we are bound by this agreement

1. We agree to be bound by this agreement upon receiving your Direct Debit request, complete with the required information.

Our agreement

2. We will only withdraw money from your account in accordance with the terms of your Direct Debit Request.

3. We will provide you with a statement of the amount we withdraw under your Direct Debit request monthly. The statements shall specify amounts owed to MPA as at the date indicated on the Statement (the due date), together with any additional charges and fees applicable thereto.

4. Upon providing at least 14 days notice, we reserve the right to:

- Change our procedures in this agreement
- Change the terms of your Direct Debit request; or
- Cancel your Direct Debit

5. Clients reserve the right to request:

- Alterations the terms of their Direct Debit Request
- Defer a payment to be made under their direct debit request;
- Cease a Direct Debit withdrawal
- Cancel their Direct Debit request
- Requests for Direct Debit arrangement must be made with at least 14 days notice stating the reason for your request.

6. You may dispute any amount we draw under your Direct Debit Request:

- If you believe that there has been an error in the amount drawn from your account, you may notify MPA of the error and we will act accordingly to resolve this promptly.

7. We deal with any dispute under Clause 6 of this agreement as follows:

MPA will trace numbers and determine the amount of payment debited. If there is evidence that MPA or the customer are at fault, MPA will investigate all internal records and notify the customer promptly in writing setting out the dispute and the reasons for that determination.

Please turn over >

DIRECT DEBIT REQUEST SERVICE AGREEMENT

TERMS & CONDITIONS (continued)

8. If the day on which you must make any payment to us is not a business day, we will draw on your account on the immediate next business day.

9. Payments received by MPA shall be applied firstly in payment of any billed or unpaid charges, and secondly in respect of any direct or indirect enforcement expenses including legal costs and bank charges. The remainder would be applied in respect of the outstanding closing balance, plus any accrued but unbilled charges.

A payment will not be treated as made until the date on which the payment is unconditionally credited to the account MPA. The customer is in default if the direct debit of the Customer's account is dishonoured by the Customer's Financial Institution, which in addition to any other right which MPA may have, may charge the Customer any expenses incurred until MPA receives the money in full.

10. We will not disclose to any person any information provided to us on your Direct Debit Request, which is not available unless:

- The amount withdrawn is disputed and we need to disclose any information relating to your Direct Debit Request to the financial institution at which your account is held, or the financial institution which sponsors our use of the Direct Debit System, or both of them.
- Consent is provided to the disclosure
- We are required to disclose that information by law

What you should consider

11. Not all accounts held with a financial institution are available to be drawn on under the Direct Debit System.

12. Before you complete your Direct Debit request, it is best to check account details against a recent statement from your financial institution to ensure the details on your Direct Debit Request are completely correct

13. It is the customer's responsibility to ensure there are sufficient clear funds available in the account by the due date on which the funds are drawn under your Direct Debit arrangement.

14. We request you to direct

- All requests to stop or cancel the Direct Debit request to us initially; and
- All enquiries relating to any dispute under Clause 4 of this agreement to us initially;
- You may contact MPA to enquire or to clarify details of any matter relating to any statement or invoice you receive
- You shall promptly notify MPA in writing of any changes of address or account details